

CLEANING GUIDE



Spot Cleaning

Treat spills and stains as soon as possible. Test on hidden areas to ensure fabric and colour are not removed. Gently scrape any soil or mop any liquid from the surface of the fabric. Use of soap or detergent with water should be approached with caution since overzealous rinsing to remove soap residue may result in overwetting, water marking and possible wetting of the substructure (this may create other stains or damage products).

- For non-oil-based stains use warm water and non-toilet soaps which do not contain optical brighteners (consider Velvet soap, Softly). Mix a small amount of soap and warm water solution and apply to the stain, rubbing gently. Blot dry with a clean towel. Apply cool water (preferably filtered or distilled water) and blot dry again. Then with a hair dryer, working out from the centre of the stain, dry quickly to prevent rings from forming. It is generally preferable to clean whole panels of fabric in this way rather than trying to spot clean specific areas.
- For oil-based stains following the same basic guidelines as above, apply a proprietary brand solvent-based cleaner and try to clean generally in panels rather than spot-cleaning specific areas. A helpful industry 'secret' for spot removal of oil-based biro marks is by the application of conventional hair spray.



Professional Fabric Servicing

 Nexgen recommend that water-based fabric protectors be applied by licensed applicators only.

Warning

- Extreme caution should be taken when considering treating velvets with stain-repellent products.
- Some high-pile velvet plain weave jacquards may change in surface character if stain-repellent treatments are incorrectly applied. Extra care should be taken to pre-test for these fabrics.

Velvet Curtain Care

- Curtaining velvet needs care in handling and use. Window fittings coming in contact with the curtain should be avoided.
- Stiff brushing or strong vacuum cleaning on the reverse side of velvet can also pull at the pile. Draw cords or other methods of drawing without handling the curtain itself are recommended, as grasping, particularly with fingernails, can cause crushing and other damage. Velvet curtains should be dry cleaned.



100% Solution Dyed Nylon Cleaning

- Regular vacuuming and dusting removes loose dirt before it becomes embedded in the fibers. Ordinary soiling is removable with mild upholstery shampoo followed by a hot water rinse using the upholstery attachment of a hot water extraction cleaning machine. It is important to select a detergent that neither affects the upholstery fabric adversely nor leaves a sticky residue that could accelerate the resoiling rate.
- Cleaning agents such as neutral or alkaline detergent solutions, alcohol, paint/oil/grease remover, enzyme products and dry cleaning solvents.

Professional Cleaning Frequency

Is determined by the furniture use, your own maintenance, upkeep and environmental conditions. As a good rule of thumb overall cleaning is recommended every 12 months for most family room lounges.

We are providing fabric care information for your convenience.